

# Division of Mental Retardation and Developmental Disabilities Agency Total Means Table Year 2001

The following table is a listing of MRDD Regional and Habilitation Centers. A random sample of consumers was interviewed and given the opportunity to complete a [survey form](#). The following table lists the centers, the number of consumers in the random sample, and the percent of consumers completing the interview. The last column, Mean, show the overall level of satisfaction. It is the means of question 7 on the survey "How satisfied are you with the services that you received?" Consumers rated their satisfaction on a scale of 1 (Sad/Not happy) to 5 (Happy).

To view the detail report for a center, click on the center's name.

To view a table of centers ranked by mean, [click here](#).

To view a chart of centers ranked by return rate, [click here](#).

Agency	# in Selected Sample	# Interviewed	% Interviewed	% Contacted (*)	Mean
<a href="#">Albany Regional Center</a> - Albany	61	21	34.4%	45.9%	4.40
<a href="#">Bellefontaine Habilitation Center</a> - St. Louis	21	16	76.2%	Nd	5.00
<a href="#">Central Missouri Regional Center</a> - Columbia	100	59	59.0%	69.0%	4.52
<a href="#">Hannibal Regional Center</a> - Hannibal	60	11	18.3%	51.7%	5.00
<a href="#">Higginsville Habilitation Center</a> - Higginsville	12	7	58.3%	Nd	4.71
<a href="#">Joplin Regional Center</a> - Joplin	60	26	43.3%	51.7%	4.83
<a href="#">Kansas City Regional Center</a> - Kansas City	167	38	22.8%	27.5%	4.43
<a href="#">Kirksville Regional Center</a> - Kirksville	39	8	20.5%	48.8%	4.20

<a href="#">Marshall Habilitation Center</a> - Marshall	20	20	100.0%	Nd	4.87
<a href="#">Nevada Habilitation Center</a> - Nevada	20	20	100.0%	Nd	5.00
<a href="#">Poplar Bluff Regional Center</a> - Poplar Bluff	51	0	0.0%	0.0%	-
<a href="#">Rolla Regional Center</a> - Rolla	58	22	37.9%	48.3%	4.90
<a href="#">Sikeston Regional Center</a> - Sikeston	46	3	6.5%	6.5%	5.00
<a href="#">Southeast Missouri Residential Habilitation Center</a> - Poplar Bluff	16	14	87.5%	Nd	5.00
<a href="#">Springfield Regional Center</a> - Springfield	83	7	8.4%	9.6%	5.00
<a href="#">St. Louis DDTC Habilitation Center</a> - St. Louis	16	0	0.0%	Nd	-
<a href="#">St. Louis Regional Center</a> - St. Louis.	344	40	11.6%	14.5%	4.07
* This represents the sample percentage of the combined <i>number interviewed</i> and the number <i>unable to contact</i> .					